

# FAMILY PLAN INSTRUCTIONS FOR INSTALLING ON APP

## THREE DIFFERENT SCENARIOS FOR STARTING A FAMILY PLAN

SCENARIO 1: NEW CUSTOMER – COMPLETE SIGN UP FOR YOUR SUBSCRIPTION

**\*NOTE: NEW MEMBERS MUST COMPLETE SIGN UP PRIOR TO INVITING FAMILY MEMBERS**

SCENARIO 2: EXISTING SUBSCRIPTION MEMBER AND WANT TO ADD A FAMILY MEMBER WHO IS NOT CURRENTLY A MEMBER

**\*NOTE: CONTINUE TO THE STEPS BELOW**

SCENARIO 3: EXISTING SUBSCRIPTION MEMBER AND WANT TO ADD A FAMILY MEMBER WHO ALREADY HAS A SEPARATE MEMBER SUBSCRIPTION.

**\*NOTE: IF YOUR FAMILY MEMBER ALREADY HAS AN EXISTING SUBSCRIPTION, WE MUST FIRST CANCEL THEIR EXISTING ACCOUNT. PLEASE EMAIL THEIR NAME AND PHONE NUMBER TO:**

**[INFO@SUPERSUDSCARANDDOGWASH.COM](mailto:INFO@SUPERSUDSCARANDDOGWASH.COM)**

**WE WILL PRORATE A REFUND FOR ANY WASHES LEFT IN YOUR CURRENT PLAN.**

## PRIMARY MEMBER – INSTRUCTIONS TO INVITE FAMILY MEMBERS

STEP 1: GO TO SETTINGS ON THE APP

STEP 2: CLICK ON FAMILY CODE

STEP 3: CLICK ON SHARE CODE TO FAMILY MEMBER

STEP 4: CLICK NEXT

STEP 5: CLICK ON THE TEXT SYMBOL (BOTTOM RIGHT SYMBOL)

STEP 6: SEND TEXT LINK TO THE FAMILY MEMBER'S PHONE

NOTE: REPEAT THIS PROCESS FOR ADDITIONAL FAMILY MEMBERS

## FAMILY MEMBER INSTRUCTIONS

STEP 1: CLICK ON THE TEXT LINK

STEP 2: ON SIGN UP PAGE, CLICK FAMILY CODE AND MAKE SURE CODE IS SHOWING IN "PROMO CODE" SECTION PRIOR TO COMPLETING INFORMATION. **CLICK APPLY CODE**

STEP 3: COMPLETE INFORMATION (NAME, PHONE NUMBER, & EMAIL ADDRESS)

STEP 4: CLICK PRIVACY AND TERMS OF SERVICE AGREEMENT

STEP 5: CLICK NEXT

STEP 6: COMPLETE CAR INFORMATION

STEP 7: CLICK ON COMPLETE SIGN UP

STEP 8: PUT IN VERIFICATION CODE

STEP 9: CLICK ON "IN BAY/TUNNEL" FOR AUTOMATIC WASH

STEP 10: SELECT YOUR WASH PACKAGE

STEP 11: COMPLETE PAYMENT INFORMATION